

IDPMS v4.1.0.1

Customer release notes

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Overview

IDPMS release version 4.1.0.1 is all about PCI recertification!

PCI v3.2 certified

We have submitted this IDPMS version with all its changed security aspects for PCI v3.2 to the PCI Council. As of this IDPMS version 4.1.0.1 we are officially PCI PA-DSS <u>certified</u>.

Visit the <u>PCI Council webpages</u> for more information about PCI.

Visit the <u>Implementationn Guide 4.1</u> for more information about the implementation guide.

Update schedule

IDPMS version 4.1.0.1 is delivered to your hotel through the IDPMS Onpremise Update Module (OPU) that was introduced in version from IDPMS version 3.16.4. For hotels running IDPMS v3.16.4 or higher, the deployment is announced via the IDPMS e-mail module for selected users about a week prior the official release.

The time between announcement and actual update may vary per hotel, as the deployment is done in smaller batches of hotels. If you are not running IDPMS v3.16.4 or higher as your current version, support will contact your hotel to plan the update.



Note:

- Hotels that have the Onpremise Update (OPU) Setting <u>not set to "Full Install"</u> are NOT updated automatically.
- Multi property environments or hotels that have IDPMS running on a terminal server environment will also <u>NOT be updated automatically.</u>

If the above applies to your hotel please contact the Amadeus Support Team to schedule an update.

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IDPMS Support web site

This release note and the release notes of older and future versions from are also available from the <u>Amadeus IDPMS support micro site</u>. Here you can also find a link to the IDPMS Online manual, the IDPMS system requirements and the IDPMS Implementation Guide.

IDPMS Help Menu

The IDPMS help menu has been updated with direct access to the Amadeus support portal, release notes and to start a remote support session.

About IDPMS

IDPMS user manual online F1 Amadeus IDPMS support website

Start a remote support session

Amadeus customer portal online

- IDPMS user manual Online. The online user manual has been restyled to Amadeus colors and we are currently working on getting the manual up to date.
- Amadeus Support Website. Direct access to the support web site
- Start a remote session. This menu option will download the Fast Viewer support client for "one time" remote access. The support team will instruct you when and how to use it.
- Amadeus customer portal online. Through this link you can directly log a case with our support team. This requires that your account is enabled for access to the portal. Please contact our support team for more details.